



Privacy Policy

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Thank you partnering with us to help people affected by leprosy, HIV and poverty in Andhra Pradesh, India.

This Privacy Policy explains what to expect when Brighter Future International Trust collects and uses your personal information. We want to make sure that you are aware of how we use the information you give us about yourself (your data), and what to do if you have any questions or concerns.

If you'd like to learn more about our Privacy Policy, please contact us:

Data Protection Officer
Brighter Future International Trust
1 Charlies Yard
Dyke
Bourne
Lincolnshire
PE10 0GQ

Telephone 01778 422701
Email: info@brighterfutureinternationaltrust.co.uk

Our Promise

Brighter Future is committed to respecting your privacy and ensuring that the personal data you have entrusted to us is collected and processed in accordance with the General Data Protection Regulation that came into force in May 2018. These regulations are intended to strengthen your rights and to give you control over the personal information that organisations hold about you.

What we use your information for

We, Brighter Future International Trust, will use the information you provide in the following ways:

- To send you information about the work of Brighter Future which you are making possible through your gifts, and communicate in the best way for you. We want to make sure we are sending you information that you are likely to be interested in.
- To make you aware of the needs of people we help in India, giving you the opportunity to pray or make further donations. We will look at information about how you like to support our work to make sure we are sending you relevant information.
- To invite you to events that you may be interested in attending.
- To reclaim tax on Gift Aid.
- We may occasionally send you information about other ways you can help, such as becoming a volunteer.

You have the right to change your mailing preferences or to ask us not to contact you again (unsubscribe). You can do this by contacting us.

How we collect personal data

We also want to make sure that you are aware of how we collect information about you. We do this in the following ways:

1. When you share information with us

When you communicate with us and provide information (for example, when you make a donation) we will collect this so that we can communicate with you in future.

2. When you share information with us through a third-party

If you make a donation through your church and provide your personal information (e.g. your name and address) we will collect this so that we can thank you personally, and send you further information.

3. If you make a donation through a third-party website (such as JustGiving) and have given them permission to share your details with us we will collect these to thank you and send you further information.

The personal information we collect

We may ask you for certain pieces of information to ensure that we communicate with you in an appropriate way and only send you relevant information about the work of Brighter Future. This includes:

- Personal identifiers such as your title, name and year of birth (to verify that you are 18 years or over and also to take appropriate care when engaging with older supporters).
- Contact details including postal address, postcode, email and telephone number.
- Financial information such as your bank details: e.g. supporters who give by Direct Debit.
- Whether you are a UK tax payer.
- The church or event location where you may have registered your interest in the work of Brighter Future.
- Records of your contact with Brighter Future.

Sensitive personal data

Data Protection regulations recognise some information as 'sensitive personal data' or 'special category data'. This includes, but is not limited to, information which reveals your health issues, race or ethnic origin or your religious beliefs.

When you share personal information with us we will check that you are happy for us to hold this information and we will keep it confidential within Brighter Future. We will treat such sensitive personal data with the greatest of care and in accordance with the current Data Protection regulations.

Who we share your information with

Brighter Future International Trust will never share any of your personal data with third parties for marketing purposes.

We sometimes use other companies to help us, for example, to mail out a newsletter, but we only provide these companies with enough information so they can do this piece of work, and we have a legally binding contract with them.

We promise to make all reasonable efforts to keep your details secure and will only share them with companies working on our behalf. Except as required by law we will never share your details with other organisations to use for their own purposes.

Contact permissions

We love to keep you updated about how you are helping people in need. The lawful basis for our processing of your data is called 'legitimate interest' – it means that you have shown your support for our work and it is reasonable for us to think you will wish to hear more.

Email

We will ask you for your permission to contact you by email.

Telephone

We may contact you by telephone to thank you and update you on the vital work we are doing or to ask for your support. If your number is registered with Telephone Preference Service we will only make calls to you if you have given us permission to do so.

Postal

We send information about Brighter Future by mail unless you have told us that you would prefer not to receive such information by post.

We will only send you communications you would reasonably expect or have agreed to. If you wish to change the way you hear from us, or what we send you, or if you do not wish to receive any further communications from us, you can contact us on 01778 422701 or email info@brighterfutureinternationaltrust.co.uk

Sharing feedback or concerns

Please do contact us if you ever wish to raise a concern about Brighter Future's handling of your personal information or feedback to us anything that you think we have done well.

You also have the right to lodge a complaint with the Information Commissioner's Office about how we manage your data.

Changes to this Privacy Notice

Brighter Future will review this privacy notice regularly and may update it at any time if there are changes in the law or how we operate. If there are any significant changes in the way we process your personal information, we will send you a notification and provide a prominent notice on our website.

Brighter Future International Trust
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Registered Charity No. 1110823